

# Kuhr Engineering Ltd – Procedures Manual

## Quality Policy

Kuhr Engineering Limited's reputation rests on the high standard of the following products and services provided:-

- a) Fine limit sheet metal work
- b) CNC punchwork and forming;
- c) Welding/assembly of components.

We have a commitment to providing first class products to our customers that meet all quality, reliability and safety requirements that have been determined by contract/order and are defined within relevant standards and specifications. This commitment extends to ensuring complete customer satisfaction and providing them with the confidence that their expectations will be met or exceeded.

To this end we will work in accordance with the current version of ISO 9000 and to seek ways of continual improvement in our business processes and effectiveness of our quality management system.

We have established certain 'Quality Objectives' which are defined targets to be achieved either as part of the routine function of the business or as part of the improvement process. These objectives shall be periodically reviewed as and when it is necessary.

In support of this policy, The Company recognises:

- a) The need to maintain and continually improve the quality of products and services through a fully trained and focused workforce;
- b) Every employee has a role in the achievement of quality and their participation and consultation in the formulation of policies and procedures should be actively encouraged;
- c) Prevention, as opposed to detection of errors is the correct approach of a quality system;
- d) We are not to make promises that cannot be kept
- e) We must not repeat mistakes

This policy should be communicated to all employees, controlled and regularly reviewed to ensure its continued suitability.

Authorised by:



Managing Director